

# STLCMG Quarterly Meeting Agenda

Time	Topic	Presenter
8:30 - 8:50	Logon and Virtual Networking	
8:50 - 9:00	<p align="center"><b>Welcome and Introductions</b></p> <p><b>Note:</b> All participants will be muted upon entry to Teams. You may unmute yourselves to ask questions anytime throughout the meeting or use "Chat" to post a question for the speakers.</p> <p>Also, please <b>turn off</b> your PC video-cameras during the event.</p>	
9:00 – 9:55	Month to Month - Year to Year Capacity Planning	<b>Elise Bundgaard</b> , Topdanmark & <b>Carsten Rasmussen</b> , SMT Data
10:00 – 10:55	Mainframe Capacity and Performance Challenges in an Outsource Environment	<b>Steven Thomas</b> , SMT Data
11:00 – 11:55	What colo(u)r is your grass?	<b>Larry Strickland</b> , DATAKINETICS
12:00 – 12:30	<p align="center"><u><i>A Word from our Sponsor</i></u></p> <p>Getting transparency into capacity and performance using SMT Data's IT Business Intelligence</p> <p align="center"><b>Steven Thomas</b>, CTO, SMT Data</p>	
12:30	Closing Remarks	

MEETING SPONSORED BY:  
**SMT DATA**

When:  
**November 15<sup>th</sup>, 2022**

Location:  
**Teams**

Cost:  
\$0

Registration:  
All attendees must use this link to register in order to receive the WebEx link to join the meeting.  
[st-louis-cmg.ticketleap.com/2022-late-fall-conference/](https://st-louis-cmg.ticketleap.com/2022-late-fall-conference/)

For alternative payment arrangements  
contact: [stlcmg@cmg.org](mailto:stlcmg@cmg.org)



Email: [stlcmg@cmg.org](mailto:stlcmg@cmg.org)

# ABSTRACTS AND BIO'S

## **Elise Bundgaard**

### **Elise's Bio**

Elise Bundgaard is Solutions Manager at Topdanmark, where she is, among other things, responsible for ensuring that Topdanmark has the required mainframe capacity and performance at the lowest possible cost. Topdanmark is one of Denmark's largest insurance companies offering a wide variety of insurance and pension products to individuals, businesses, and agriculture.

## **Carsten Rasmussen**

### **Carsten's Bio**

An ITBI specialist doing z/OS SMF analysis using advanced business intelligence tools. Worked almost 40 years with IBM hardware and software specially DB2 for z/OS. At present helping customers to take advantage of detailed and technical performance data analysis to improve their mainframe platform performance.

## **Abstract of Elise's & Carsten's Topic**

### **Month to Month - Year to Year Capacity Planning**

Real world experience with capacity planning from Topdanmark, a large insurance company in Denmark. In Top Denmark's mainframe environment, the hardware and software are outsourced, but system programming remains inhouse.

The capacity management process starts with a selection of SMF records. Next step is to turn raw data into useful information for capacity planning.

The historical capacity usage provides a baseline on top of which is added planned increases in business volume, estimated unplanned workload and working "white space" for final capacity allocation.

## Steven Thomas

### Steven's Bio

Steven Thomas is Chief Technology Officer at SMT Data; a software solutions company specializing in applying business intelligence tools and methods to capacity and performance data for clients worldwide with large IT installations.

### Abstract for Steven's topic

#### Mainframe Capacity and Performance Challenges in an Outsource Environment

Managing mainframe performance and capacity in outsourced environments presents special challenges both to the customer and to the outsourcer. Mainframe customers often lack transparency into how well their outsourcer is managing mainframe capacity and performance relative to what is optimal for the customer. The outsourcer, on the other hand, has to juggle many different and often conflicting priorities such as maximizing profit, living up to SLA's , and ensuring happy customers. Often the outsourcer is working with at least three different cost structures – their external cost, their internal cost allocation to different lines of business, and their billing model towards the customers. Seldom are these well aligned and or the relationship between them well understood by the people making capacity and performance decisions.

This presentation provides an overview of some of the common pitfalls and recommended best practices around capacity and performance management in an outsourced mainframe.

## Larry Strickland

### Larry's Bio

Larry is the Chief Products Officer, IBM Champion. For most of the past 30 years, Larry Strickland has built his technology career by making innovative technology simple for the end user and helping them solve their most challenging issues. In fact, Larry's long-term work with IBM and the mainframe community at large has earned him the honor of being recognized as an IBM Champion for 2022.

### Abstract for Larry's topic

#### What colo(u)r is your grass?

What I've learned/learnt about unnecessary change during a 30 year technology career building products around the globe